

New Laptops for Councillors

The majority of Councillors' laptops are now several years old and encountering issues.

A roll-out will commence from 19 June 2023 to replace any old devices.

The rollout will take place prior to individual Committee meetings and will be undertaken by Democratic Services.

In order for this to be successful the following is required please:

1. Please arrive at least 20 minutes prior to the Committee to ensure sufficient time for all Councillors to be handed their new device.
2. Please bring your old device to the meeting. All IT equipment needs to be returned as it is the property of the Council and is a requirement under the Council's IT Security Policy. We will be unable to hand over your new device until the old device has been returned.
3. For those Councillors who use the Modern.gov App, a new registration link will be emailed once you have your new device. Please register promptly as this registration link only lasts 48 hours.
4. Any issues encountered with your new device or missing software is the responsibility of the IT Helpdesk. If you have these concerns please contact them on 01293 438321 or raise a [Fresh Request](#).